1.ABOUT

Evia shuttle is the most convenient bus service for the transfer of visitors from Athens International Airport "El. Venizelos" to Central Evia island. Passengers can issue tickets only online and exclusively through the mobile app. Discover Evia Island for Android and IOS.

2. OPERATION PERIOD

Evia Shuttle operates from 01/06/2021 to 30/10/2021.

3. TICKET COST

The cost of a one-way ticket is 20€-25€.

More specifically:

- From Amarynthos, Eretria, Vasiliko to Athens International Airport "El. Venizelos" or the opposite is 25€/passenger
- From Halkida to Athens International Airport "El. Venizelos" or the opposite is 22€/passenger
- From Schimatari, Oinofita and Sirio to Athens International Airport "El. Venizelos" or the opposite is 20€/passenger

The above prices include(free)one baggage (up to 23kg) and one carry on hand baggage 55x40x23(up to 8kg) per passenger.

For any extra baggage, the costs are as below:

- Baggage up to 23kg is 5€/item
- Baggage up to 8kg (55x40x23) is 3€/item

4.TIMETABLE-STOPS

Evia Shuttle runs 7 days a week, 3 times per day (round trips).

More specifically:

- From Amaranthus to Athens International Airport "El. Venizelos" 05: 00-11:00-17:00
- From Athens International Airport "El. Venizelos" to Amarynthos 08:00-14:00-20:00

Evia Shuttle Stops

- Amarynthos(Central Square)
 - -Kymi Palace (Amarynthos-Central Square- connection through Kymi)
 - -Vallenti Hotel (Amarynthos-Central Square- connection through Kymi)
 - Kyma Hotel (Amarynthos-Central Square)
 - Posidonia Pension (Amarynthos-Central Square)
 - -Akrogiali Pension (Amarynthos-Central Square
 - -Artemis Hotel (Amarynthos-Central Square)
 - -Zacharoula's Studio (Amarynthos-Central Square)

- Eretria (Archaeological Museum)
 - -Eretria Hotel & Spa Resort (Parking Eretria Hotel)
 - -Avantis Suites Hotel (Parking Avantis Hotel)
 - -Sun Rise Hotel (Parking Sun Rise Hotel)
 - -Eviana Hotel (Parking Eviana Hotel)
- Vasiliko (Main Street- Taxi Station)
 - -Philoxenia Hotel(Main Street- Taxi Station)
- Halkida(OLNE)
 - -Johns Hotel (Parking Johns Hotel)
 - -Paliria Hotel (Parking Paliria Hotel)
 - -Kentrikon Hotel (Parking Kentrikon Hotel)
 - -Hara Hotel (Parking Hara Hotel)
- Schimatari(Old Tolls)
- Oinofita (City entrance on the National Road)
- Sirio (Parking)
- Athens International Airport "El. Venizelos' (Bus Terminal)

On the route from Amarynthos to Athens International Airport "El. Venizelos", there are the below time delays departing from Amarynthos:

• min)	Amarynthos (Central Square)	\rightarrow	(+0
• min)	Eretria (Archaeological Museum)	\rightarrow	(+15
• min)	Vasiliko (Main Street- TAXI Station)	\rightarrow	(+30
• min)	Halkida (OLNE)	\rightarrow	(+45
• min)	Schimatari (Old Tolls)	\rightarrow	(+55
• min)	Oinofita(City entrance on National Road)	\rightarrow	(+60
• min)	Sirio (Parking)	\rightarrow	(+70

<u>Important information</u>: once passengers issue their tickets, they receive a unique code to their email address. Inserting this code and travel date in mobile app. Discover Evia Island (Show Bus Button) they take the advantage to check online the bus position.

5. TICKET ISSUE

Download(free) mobile app. Discover Evia Island. From main Menu click **Evia Shuttle** and then **Evia Shuttle**- **Book Online**. Select Starting point(from), Destination(to), Passengers number, Date, Time, (possible) extra baggage or hand baggage, Mobile phone number, Email address, Name, Last name, Credit card details. Total cost is calculated and subject to availability tickets are issued. All relevant receipts and a unique code for online bus position monitoring on travel date will be sent to passenger email address.

6.CONTACT POLICY

In case of any issue or for more details passengers call at+306984497010 and +302107625543(in Greek or English language).

7. OPERATION POLICY

- Passengers are required to be at selected bus stop 10 minutes before scheduled shuttle arrival.
- Shuttle waits passengers at listed bus stop at Athens International airport "El. Venizelos"
- Also, passengers are able to select any of the listed hotels to get on/off the bus.

8.PAYMENT POLICY-SECURITY

Recognizing that security is one of the most important factors in electronic payments EveryPay has taken all the necessary steps to provide the most secure services. EveryPay is a Payment Institution licensed by the Bank of Greece and all information transmitted to EveryPay is confidential. From the beginning to the end of your online session, all your information and personal information is encrypted, using the 128-bit Secure Sockets Layer (SSL) encryption protocol. Encryption is essentially a way of encoding information until it reaches its designated recipient, who can decode it using the appropriate key. Access to EveryPay systems is controlled by firewalls, which allow customers / visitors to use specific services, while blocking access to EveryPay systems and databases with confidential information. For maximum data protection, and as required by the PCI-DSS standard, EveryPay uses state-of-the-art malware

detection systems (Intrusion Detection and Denial of Service Protection Systems). EveryPay hosts all of its infrastructure in the most advanced cloud service in the world, namely AWS. Only authorized employees have access to the data servers. All necessary security patches are implemented immediately with the detection of a potential threat. All systems have followed a strict hardening procedure as per PCI-DSS standards.

9. CANCELLATION POLICY

- The electronic ticket entitles an individual to a seat on the bus and cannot be changed or modified.
- The date and time of electronic ticket cannot be changed of modified.
- Electronic ticket cancellation is allowed up to 7 days before shuttle selected itinerary.

Please note that cancellation is upon request by email sending at ms.kolliastravel@gmai.com.
E-ticket code, travel date and time, passenger name are required. In case of refund, bank account details (IBAN, beneficiary name) are also required.

In case of itinerary cancellation due to force majeure or Evia Shuttle responsibility, passengers receive full refund within 5 days.

10. PRIVACY POLICY

All passenger's personal information is encrypted securely in VPS Server with Static IP. Five days after passengers transfer all personal information are deleted.

11. SHUTTLE FACILITIES

- VIP comfortable seats
- Large luggage space
- Luxurious indoor space
- Free WIFI
- Seat Screen
- Bus monitoring-Show Bus
- Mini Bar

12. BUS MONITORING

Once passengers issue their ticket, they receive an email with a unique code monitoring online bus position. Once they insert this code, the travel date in mobile app. Discover Evia Island (Show Bus Button) they are able to check online bus position in real time. Passengers are able to monitor bus until the end of the route.

13. LANGUAGES

Evia Shuttle is available in 2 languages Greek and English.